

Letter of Appeal to FCC

April 30, 2018

Filed electronically via ECFS

RE: Request for Waiver of Decision

CC Docket No. 02-6

Contact:

Janice Meyers- **current** Letter of Agency for ACE Preparatory, Inc.

Janice Meyers Educational Consulting, LLC

1121 Park West Blvd. Suite B204

Mount Pleasant, SC 29466

Phone: 914-715-2466

BEN: 17003783

Form 471 # 161034847

FRNs 1699073189, 1699073182

Request for Appeal of Last Date to Invoice

I am requesting a waiver of the deadline for the last date to invoice due to an EPC error and circumstances beyond the applicant's control.

Argument

I am requesting a waiver of the deadline for the last date to invoice for FRNs 1699073189 and 1699073182. ACE Preparatory was an E-Rate first time filer in FY 2016-17. The school filed a 120 day extension from 10/28/2017 to 2/27/2018. When they tried to file a BEAR form in November 2017, they could not because the 498 ID number was not showing. See attached email thread from November 24, 2017 to February 9, 2018. This email explains that Anna Shults, School Founder, filed a 498 in April 2017 and it was accepted- Case # 214697. ACE

Prep submitted the bank information on February 12, 2018. The 498 was approved on February 13, 2018. Unfortunately, a Northeaster hit the Worcester, MA area on February 27th-March 3rd. The previous consultant lost power at his office and could not file the BEAR. When power was restored on March 6th, the BEAR was filed. On March 8, 2108 the BEAR was rejected.

We are requesting a waiver of the invoice extension deadline of February 27, 2018 because of circumstances beyond the school's control and an EPC processing error with the form 498. The school made a good faith effort to file the form 498 in a timely manner. ACE Prep believed that they had successfully submitted the form 498 in April 2017. Once it was discovered that the SLD did not have an approved 498, the school worked to get the requested data into EPC in a timely fashion. The Nor'easter in late Feb to March 3rd downed the power lines in Worcester, MA and made it impossible for the former consultant to file the BEAR. Since the BEAR was only six days late, I am requesting that you extend the invoice deadline so the ACE Prep can be reimbursed for the services.

Respectfully submitted,

Janice Meyers

Janice Meyers

From: [Patrick Kangethe](#)
To: [Anna Shults](#); [Kerriesha Adams](#)
Subject: FW: Case 214697 Attn: Jim
Date: Friday, February 09, 2018 3:00:00 PM
Attachments: [image001.png](#)

Anna/Kerriesha,

USAC needs your bank information, they need a voided check or first page of the bank statement. Please email that information to 498bankverification@usac.org on the subject line include this number **443022505**

Let me know once you get this done.

Thanks,
Patrick

From: SLD Problem Resolution Mailbox [<mailto:SLDPR@GDIT.com>]
Sent: Friday, February 9, 2018 2:47 PM
To: Patrick Kangethe <pkangethe@mytechneeds.com>
Subject: Case 214697 Attn: Jim

Patrick,

There was an external note (dated 01/19/2018) left on this case for you. You will need to contact the 498 group within USAC Customer Support. The # is 888-641-8722, Option 3, option 2.

Jim French
Technical Client Service Bureau – Schools & Libraries Division
Helpline: 888-203-8100
Fax: 888-276-8736
E-Mail: sldpr@gdit.com

From: Patrick Kangethe [<mailto:pkangethe@mytechneeds.com>]
Sent: Friday, February 09, 2018 1:37 PM
To: Anna Shults <ashults@aceprepacademy.org>; SLD Problem Resolution Mailbox <SLDPR@GDIT.com>
Subject: RE: Case 214697 Attn: Jim

Jim,

Do we have any update on this case?

Patrick

From: Anna Shults [<mailto:ashults@aceprepacademy.org>]

Sent: Friday, January 19, 2018 7:05 AM

To: Patrick Kangethe <pkangethe@mytechneeds.com>; SLD Problem Resolution Mailbox <SLDPR@GDIT.com>

Subject: RE: Case 214697 Attn: Jim

Hi, Jim and Patrick.

I have searched every Outlook item I have and could find no such communication from the address you provided.

If there is something else we need to do, just let me know!

Anna

Anna Shults
Founder & Head of School, ACE Preparatory Academy
(W) 317-744-9847 x136



[ENROLL EVERYDAY!](#)



From: Patrick Kangethe [<mailto:pkangethe@mytechneeds.com>]

Sent: Wednesday, January 17, 2018 3:09 PM

To: SLD Problem Resolution Mailbox <SLDPR@GDIT.com>; Anna Shults <ashults@aceprepacademy.org>

Subject: RE: Case 214697 Attn: Jim

Hi Jim,

I am including Anna Shults who did the Form 498. Anna see below – do you have the email for the 498 from FINOPS-Processing@usac.org? Please attach it to Jim

Thanks,
Patrick

From: SLD Problem Resolution Mailbox [<mailto:SLDPR@GDIT.com>]

Sent: Wednesday, January 17, 2018 3:02 PM

To: Patrick Kangethe <pkangethe@mytechneeds.com>

Subject: RE: Case 214697 Attn: Jim

Patrick,

You sent a copy of the 498. What we need is a copy of the 498 Approval email which would have been sent to you from the email address FINOPS-Processing@usac.org

Thanks,

Jim

Jim French

Technical Client Service Bureau – Schools & Libraries Division

Helpline: 888-203-8100

Fax: 888-276-8736

E-Mail: sldpr@gdit.com

From: Patrick Kangethe [<mailto:pkangethe@mytechneeds.com>]

Sent: Friday, January 12, 2018 3:00 PM

To: SLD Problem Resolution Mailbox <SLDPR@GDIT.com>

Subject: Case 214697 Attn: Jim

Case 214697 Att: Jim

From: Patrick Kangethe

Sent: Friday, January 12, 2018 3:59 PM

To: 'sldpr@gdit.com' <sldpr@gdit.com>

Subject: FW: Erate Filing

From: Anna Shults [<mailto:ashults@aceprepacademy.org>]

Sent: Friday, November 24, 2017 9:51 AM

To: Patrick Kangethe <pkangethe@mytechneeds.com>; Kerriesha Adams <kadams@aceprepacademy.org>

Cc: Anna Shults <ashults@aceprepacademy.org>

Subject: RE: Erate Filing

Hi, Patrick.

The invoice Kerriesha shared with you is all we have. Anything regarding

infrastructure probably went to Becky or David, neither of whom we have any contact with anymore since CSSS is no longer. We've had other situations pop up recently where we've learned vendors sent invoices to CSSS and it never made it to us – a bit of a frustration. I bet Midtown would reprint and/or resend anything we need, however.

****Kerriesha**, would you follow up with Doug and see if he has access to any original invoices for installation and not follow-up service (assuming they are different)?

In regards to Form 498, I did that in April and the application says it was accepted on my dashboard within the USAC portal. I was able to download it here – see attached. It does included the Billed Entity Number. Is this what you need?

If not, and if you need to, you can access the site using my credentials:

User name: ashults@aceprepacademy.org

PW: AnnaShults13!

Thanks for your continued work on our behalf, Patrick – let me know if there is anything else you need from us.

Anna

Anna Shults

Founder & Head of School, ACE Preparatory Academy

(P) 317-744-9847 x136



[ENROLL EVERYDAY!](#)



From: Patrick Kangethe [<mailto:pkangethe@mytechneeds.com>]

Sent: Wednesday, November 22, 2017 12:09 PM

To: Kerriesha Adams <kadams@aceprepacademy.org>; Anna Shults <ashults@aceprepacademy.org>

Subject: RE: Erate Filing

Kerrisha/Anna,

Do you have the bill from Midtown for the network infrastructure work? You don't have basic maintainece to fill the attached and thework on there would not be covered under Erate.

My Tech Needs Technology For You Call Us (888) 508-2050

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